

## WITHDRAWAL FROM THE CONTRACT

(fill in and send this form only if you wish to withdraw from the contract )

To whom: Aktivstar s.r.o., Piaristická 276/46, 911 01 Trenčín, ID: 47 876 085, e-mail: [info@aktivstar.eu](mailto:info@aktivstar.eu)

I hereby give notice that I withdraw from the contract for the following goods:

.....

Date of ordering/date of receipt: .....

Proof of purchase No: .....

Consumer's name: .....

Consumer's address: .....

Consumer's signature (only if this form is submitted in paper form) .....

Date .....

## NOTICE ON THE EXERCISE OF THE CONSUMER'S RIGHT OF WITHDRAWAL RIGHT OF WITHDRAWAL

1. You have the right to withdraw from this contract without giving any reason within 14 days.
2. The withdrawal period expires 14 days after the date on which you or a third party designated by you, excluding the carrier, takes delivery of the goods.
3. When exercising your right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g. by letter sent by registered post or by e-mail with a request for acknowledgement of receipt) to the following address: [info@aktivstar.eu](mailto:info@aktivstar.eu). For this purpose, you can use the model withdrawal form available at [https://www.aktivstar.sk/dokument/aktivstar/obchodne\\_podmienky/odstupenie-zmluvy-24-02.pdf](https://www.aktivstar.sk/dokument/aktivstar/obchodne_podmienky/odstupenie-zmluvy-24-02.pdf).
4. The withdrawal period is preserved if you send a notice of exercise of the right of withdrawal before the withdrawal period expires.

## CONSEQUENCES OF WITHDRAWAL

1. Upon withdrawal from the contract, we will refund all payments you have made in connection with the conclusion of the contract, in particular the purchase price, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen a delivery method other than the cheapest normal delivery method we offer. Payments will be refunded to you without undue delay, at the latest within 14 days of the date on which we receive your notice of withdrawal from this contract and the condition under paragraph 2 has been met. Payment will be made by the same method used by you for your payment, unless you have expressly agreed to a different method of payment, without any additional charges.
2. Payment for the goods purchased will be refunded to you upon delivery of the returned goods back to our address or upon presentation of proof of return postage, whichever is sooner.